

Access Statement Terrace Guest House

(See below for details for The Terrace Guest House below this statement)

Parking

There is shared off street parking for the guests at the Balmoral and Guest House's.

There are 2 ground floor rooms in the Terrace guest house which would be suitable for disabled people. One has an En-suite and the other is just a room. Unfortunately the room without the En-suite would have to use the communal bathroom which is located up 16 steps.

Once you arrive please go to the front door and ring one of the two bells presented on the front door. Please allow one or two minutes for someone to come to the front door to let you in. Once you are staying at either the Balmoral or the Terrace Guest house you will be presented with a code for the front door which will allow yourself to go and return at your own accord. This has been put in place on both the Balmoral and the Terrace guest houses for security reasons. The code gets changed on a regular basis, but there is a lock on each room door. The key for each room will be given to the particular guest staying in that room that day.

Front door

Outside Front Door is 77cm this door has a small step up to it which is 15cm in height.

Next door into the guest house is 95cm wide

Passage way is 97cm wide

First ground floor room without en-suite has a 70cm wide door to enter the room.

The next ground floor room with en-suite has also got a 70cm wide door. Inside this room the en-suite has a small step down to it which is 13cm in depth. Once again the en-suite doorway is 70cm wide.

Dinning room

The dinning room which is also located on the ground floor has a door which is 70cm wide.

It also has 2 steps both with the depth of 16cm.

The walkway into the dining room is 55cm but can be made bigger if necessary (please ask staff).

Staircase

The staircase is 90cm wide all the way up the stairs to the second floor.

Each of the steps up the stairs is 16cm in depth.

There are 16 steps from the ground floor to the first floor.

There are 21 steps to the second floor all of the doors are 70cm wide to each room including communal toilets.

There are 41 steps from the ground floor to the third floor – all the steps are 16cm in depth and all of the doors are 70cm wide.

Decking Area (outside)

The decking area has 1 step up to it which is 18cm, in depth.

The entrance to the decking area is 110cm wide

Breakfast

Breakfast is served from –

Monday to Friday - 7:00am – 8:30

Saturday, Sunday and Bank Holidays – 8:30am till 9:30am

At breakfast time, please help yourself to our good selection of cereals and fruit juice is freely available. This is then followed by:

Menu

Full English Breakfast - (bacon, sausage, egg, mushrooms, tomatoes, beans , hash browns & Black Pudding)

Full English Vegetarian - (2 Vegetarian Sausages, Eggs, Mushrooms, Tomatoes, Beans , Hash Browns)

Scrambled egg on a bed of toast garnished with grated cheddar cheese

Poached or boiled eggs

The classic - Beans on toast

Additional Information

We have fire extinguishers at various points in the house. If you hear the fire alarm, you should leave by the front door – do not stop to get your belongings. Assemble outside the Balmoral/Terrace guest house in the joined car park.

There is no smoking anywhere in the building.

We have free wireless broadband internet access for your enabled laptops (Please ask a member of staff and you will be given access to it).

We do not take any pets of any description. Guide Dogs accepted.

Contact Information

You can contact us via email, fax or telephone at any point throughout the day.

Address: 2/3 Roker Terrace, Roker Seafront, Sunderland, Tyne & Wear SR6 9NB

Phone: (0191) 5659217 OR 5650132

Fax: 08714334979

Email: thebalmoral@supanet.com

Website: www.thebalmoral.supanet.com

We will do our best to cater for any other requirements; please do not hesitate to ask any member of staff.